

Shipping Policy

Phil assures the Customer that we are continually doing our best to provide a reliable and efficient service that can deliver packages intact and on time by our delivery partners. Order away, relax, and let us handle the rest.

Delivery is done typically within 24-72 Hours of Ordering (Unless in circumstances that are out of our control).

In-Store Pickup - Free of Charge

If you would like to pick up your order in one of our stores countrywide, there will be no charge.

We will deliver ordered items to the exact address provided for delivery. Please ensure your address is up to date. We will not be liable for any outcome that results from an incorrect address provided. In the case of an inaccurate address, the Customer will be responsible for any additional delivery charges and possible delay in delivery time.

The Customer acknowledges that they may be required by the Seller to provide proof of address and identification prior to delivery being made.

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy policy, as updated from time to time, explains how we treat your personal information, including shipping details, who we share your information with, and measures taken to protect your privacy when you use our Services or Products. This can be found on [Phil Opticians Data Privacy Policy](#).

We reserve the right to amend or vary this policy at any time, so please review it frequently. Any changes and clarifications made to this Policy will take effect immediately and will be available on the website.